

# Savana

The Way Your Bank Should Work.





# Meet Your Customers Where They Are.

#### With Savana, your self-service and assisted channels become one.

Unify disjointed experiences and fragmented workflows—into a single, connected platform that ensures a smooth experience for both customers and staff. Meet your customers wherever they are, with one seamless journey across every channel.







#### **Your Self-Service Channels**

A frictionless, self-service experience that gives your customers more control while enabling your institution to extend and scale its brand. A single code base ensures consistency across online, mobile, and assisted hybrid experiences.

#### **Your Assisted Channels**

A single banker experience to manage the entire customer relationship while eliminating swivel chair. Bring your departments together with automated workflows and built-in guardrails to deliver proactive, consultative service at every step.





# One Platform. One Experience.



#### Savana's Customer Experience

- Mobile Banking
- Online Banking
- Mobile Account Opening
- Online Account Opening

#### Savana's Banker Experience

- Assisted Account Opening
- Branch
- Contact Center
- Back Office

## Banker Experience



## **Choose Consultation Over Transaction.**

#### **Break Down the Barriers**

Unify your cores, CRM, BPM, third-party tools, and more with one cohesive platform - creating seamless connectivity across your systems and departments to foster lasting consultative relationships over disjointed impersonal transactions.

#### **Empower Your Staff**

Manage all customer accounts, cards, communications, and processes through a single, comprehensive banker experience with 360° customer relationship views.

#### **Unlock Operational Excellence**

Automate and orchestrate processes and workflows across your institution to drive efficiency gains while providing built-in guardrails to save time, reduce errors, and ensure seamless operations.

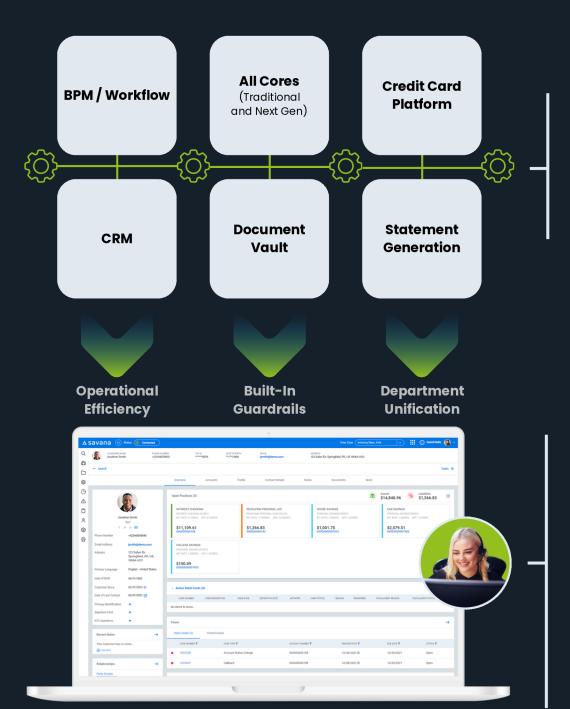
#### **Modernize Now**

Launch or transform quickly with over 140 preconfigured, configurable processes out-of-the-box.



## Banker Experience





#### **Unified Systems**

Behind the scenes, Savana unifies your bank's disparate systems to bring everything together - including cores, CRM, BPM, third-party tools, and more.

#### **One Banker Experience**

This culminates into one 360° desktop experience to manage customer relationships across all channels, products, and cores.

140+ preconfigured (configurable) processes drive every scenario from address changes to multiparty assisted account opening tasks.



### Customer Experience



# Modern, Secure, Next-Gen Digital.

**Single Code Base You Control:** Ensure feature parity with a single code base across all self-service experiences including online and mobile banking and account opening.

**Your Brand, Your Experience:** Customize branding, functionality, and customer journeys, with access to the platform's source code.

**Single and Multi-Brand Support:** Easily launch multiple brands while maintaining unified workflows and operational excellence.

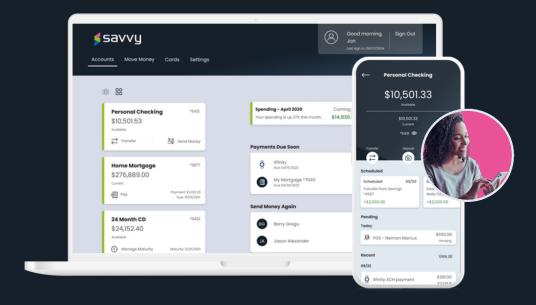
Fluid Transitions to Assisted: Bridge the gaps that exist between self-service and assisted channels, especially for complex scenarios like multi-party, multi-channel account opening.

One and Done Authentication: Your customers log in once during onboarding and gain instant access to online banking.



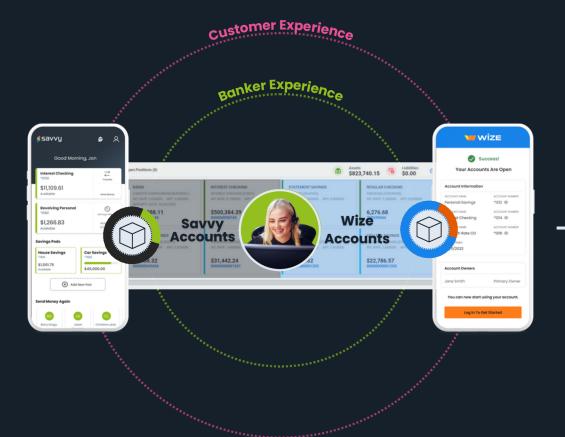
## Customer Experience





#### **Empower Your Customers**

Extend the power of Savana's bankassisted workflows directly into the hands of your customers for online and mobile banking and account opening - enabling them to do more with their self-service experience.



#### **Did We Say One Experience?**

Your Customer Experience and Banker Experience are deeply connected via powerful APIs and ready to scale with your business. Your workflows, processes, and banker view remains unified through whatever comes. Launch that new brand - your operations are silo free with Savana.





# Break Down the Barriers to a Better Experience for Your Customers and Bankers.



Unify all cores, products, and channels through one solution.

**Own your business processes** and channel experiences holistically.

**Gain complete control of** your brand, functionality, and journey.

**Manage all experiences** from one platform with a single code base.