Spend Time With Customers, Not Systems.

In most banks today, systems, workflows, and channels operate independently. Savana brings these capabilities together into one experience:

Unified Banker Desktop
Relationship, servicing, and onboarding in one place

360° Relationship Views
Real-time visibility across retail and commercial relationships

Workflow & Automation
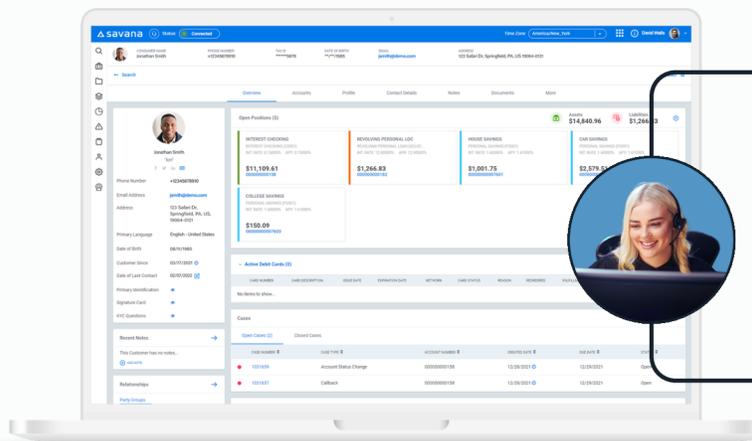Guided servicing and exception handling

Real-Time Integration
Live connections to cores and third-party systems

Banker Experience at a Glance

From relationship view to task completion, work executes across systems without leaving the desktop.

Banker Experience Desktop

Customer Task List
- Add Alert
- Add Customer Card
- Add Customer Document
- Add Customer Service Case
- Change Address

Change Initiated

Updating Cores

Change Complete

Account Origination
- Select Products
- Capture / Validate Customer Data
- Verify KYC / KYB
- Review Disclosures

Running Approvals

Funding Account

Booked to Core

Built for the Way Your Bank Operates

Savana Banker Experience delivers centralized CRM, servicing, communications, and integration capabilities that operate across your bank's assisted and digital channels.

CRM & Relationship Management
A single source of retail and commercial relationship context with real-time visibility across all interactions, servicing, and channels.

Servicing & Operations
End-to-end servicing and exception workflows with orchestration, guardrails, traceability, and clear ownership across teams.

Communications & Documentation
Automated notifications and preference-based delivery of statements, forms, and servicing documents, with audit-ready records of related activity.

Core & Third-Party Integration
Real-time integration with core banking systems and third-party services across payments, cards, ACH, wires, identity, and KYC/KYB.

Who is Banker Experience is For?

One experience across every team for your institution.

Branch
Relationship management and servicing in one experience

Contact Center
Faster resolution with full customer context.

Back Office
Exception handling and cross-team workflow visibility

Assisted Account Opening
Start or continue complex applications across channels without rework